



sekhon@gmail.com>

Slough - Con 30909811557956 - Letter of Complaint - FRAUD

Sandy Geddes <SandyGeddes@ukmail.com>

Tue, Aug 6, 2013 at 10:10 AM

To: sekhon@gmail.com" <ram.sekhon@gmail.com>

Dear Mr SEKHON,

With reference to our previous correspondence which rests with your email to me on Friday 2 August 2013.

I have made further enquiry to clarify the aspect of possible 'Identity Theft' affecting yourself and can confirm that your assertion was correct in that Everything Everywhere (EE) do send out mobile handsets to customers without any actual financial transaction taking place.

With regards to the actual delivery, the driver responsible for the delivery of the items sent from EE, (T Mobile), via UKMail on Monday 29th July 2013, left UKMail on Wednesday 31 July 2013. This was not as a direct result of your particular delivery but rather a re-organisation of driver routes at the site involved. Consequently we are unable to interview the driver directly.

That said, such are the suspicions of both yourself and UKMail Loss Prevention regarding possible driver involvement in the Theft of these items that the matter will be reported to the Police in the coming days by UKMail. It will thereafter be their decision as to what actions they take as a result of the report but we would obviously be hopeful of a prosecution.

I will keep you informed of developments.

Regards

Sandy GEDDES

Senior Loss Prevention Manager

UKMail



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