



sekhon@gmail.com>

FW: EE

sekhon@gmail.com>

Mon, Aug 19, 2013 at 8:41 PM

To: Executive Office <Executive.Office@ee.co.uk>, olaf.swantee@ee.co.uk,
olaf.swantee@everythingeverywhere.com

Dear Mr Swantee,

I have just looked through the previous emails and I have noticed that my email dated 16 August 2013 has been excluded from the email chain. I do not understand why this is the case. I have cut and pasted this email into the chain as is imperative that all correspondence between all parties is preserved. Everything should be open and transparent.

Also, I am unsure why Mr Alan Holcroft has stated "we would respectfully ask you to respond and co-operate with any requests made relating to this case," which this does not make any sense, when it is EE who are failing to respond to my correspondence.

I have only received one letter from your fraud department and they have confirmed that the account that was allegedly opened has now been closed. Therefore, I do not understand why Mr Alan Holcroft is suggesting to me to respond and co-operate with any requests made relating to this when no requests have been made.

I can confirm that I have been complying with EE and to suggest otherwise is hypocritical. It is EE who have not been complying. For example, I have asked on numerous occasions whether my bank details were used to open the accounts, however, I have still not received a response to date. Similarly, the points raised in my emails to yourself have not been responded to.

Also, when I first reported the fraud for the EE phone, the phone was still working, and the guy on the other end of the phone was still making telephone calls, despite myself reporting this to EE on six separate occasions (2 by telephone and 4 by email). Why didn't EE suspend the phone on the first occasion I reported that it was fraud. If not, on the first occasion, why not on the second occasion? Furthermore, why did it take six separate reports before EE suspended the phone?

In complete contrast, when I reported the T-Mobile fraud to yourself, this phone stopped working immediately. So I find it very strange now, that I received confirmation in writing that the T-Mobile account has been closed, however, I am still awaiting formal confirmation that the phone that you failed to suspend despite being contacted on six separate occasion remains outstanding. This isn't good enough Mr Olaf Swantee and I hold you personally responsible for all of this.

I will be writing to the MET Commissioner Mr Bernard Hogan-Howe regarding this as I believe this is an inside job as there are too many inconsistencies.

1. Two mobile phone companies (EE & T-Mobile) both claim that they do not have recordings of the orders being placed by telephone when this cannot be true as both companies are telecommunication companies.
2. EE, T-Mobile & UK Mail all claimed that I was home showing my passport to the courier driver when I was at work with colleagues at the same time.
3. Once I stated that I have evidence to prove that I was at work at the same time I was supposed to be at home showing my passport to a UK Mail courier driver, UK Mail are suddenly unable to investigate this matter as their driver in question no longer works for them.
4. I find it was very suspect that the courier driver suddenly leaves UK Mail on the same day I made a complaint to EE regarding this.
5. The EE mobile account, you would not suspend despite reporting the fraud on six separate occasions.
6. The T-Mobile account, you suspended immediately on my first report.
7. Your fraud assurance team have confirmed that the T-Mobile account has been closed but they have not clarified if the EE account (the account you wouldn't suspend until the fraud was reported for the sixth time) has been closed although this is based on the same facts and matters.
8. My emails to yourself with querying serious matters such as whether my bank details were used all remain unanswered.
9. Instead Mr Alan Holcroft states that "we would respectfully ask you to respond and co-operate with any

requests made relating to this case", when it is EE that is not complying.

10. The Chief Executive Mr Olaf Swantee fails to put pen to paper regarding the whole of this matter which is very suspect as I believe it is clear that someone within your organisation has tried to frame me.

As you have failed to confirm whether the EE account has been closed or not, please can you provide me with your Fraud Department's email address with immediate effect.

Yours sincerely,

Mr Sekhon

E-mail time - 1 hour @ £250 per hour.

[Quoted text hidden]

----- Forwarded message -----

From: sekhon@gmail.com>

Date: Fri, Aug 16, 2013 at 10:13 PM

Subject: Notice of Publication

To: olaf.swantee@everythingeverywhere.com, Executive Office <Executive.Office@ee.co.uk>
olaf.swantee@ee.co.uk

Dear Chief Executive Mr Olaf Swantee,

Your companies EE & T-Mobile tried to frame me and what's worse is that when these serious matters are brought to your attention as the Chief Executive, instead of clarifying the situation, my emails are completely ignored.

This silent treatment from yourself Mr Swantee, speaks volumes. I do not believe anyone made any telephone calls on 26 July 2013 to order any mobile phones and this is the reason why I believe my emails are being ignored. Furthermore, if someone actually made any telephone calls on 26 July 2013, then you would have two tape recordings of this. Why can't you produce these recordings? I believe the reason why you can't produce these recordings is because there weren't any telephone calls in the first place and instead this is an inside job.

As such, please find attached. If you have any comments, please let me know.

Yours sincerely,

Mr Sekhon

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